



## **Business Newsletter**

Edition 6 November 2024

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### **Hand in residence document upon definitive departure from the Netherlands**

Is your employee leaving your company? And is your employee leaving the Netherlands for good? Then let your employee know that residence documents must be returned to the IND. This must be done before departure. Any family members must also hand in their residence document. Read more about [handing in the residence document](#).

### **Paying fees via direct debit**

We ask you again to pay the fees via direct debit as much as possible.

Is this not possible for you? Then pay the fees according to the payment instructions in the fees letter. Make sure that you state the correct reference in the payment. And pay one fee at a time. This prevents delays.

### **Chain authorization mandatory from 4 November 2024**

In the newsletter of 26 September, we wrote that from 4 November 2024, intermediaries will only be able to log in to the Business Portal with a chain authorisation. Your authorisation from the IND itself will then no longer be valid. You (or the organisation for which you are authorised) arrange the chain authorisation with an eHerkenning supplier.

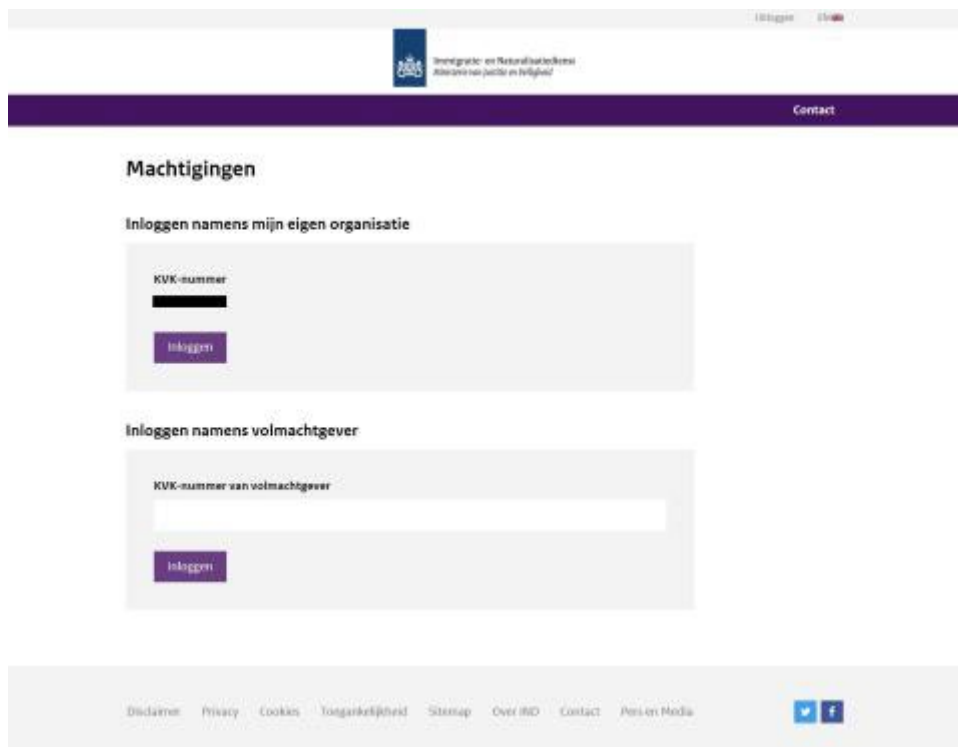
Read more about arranging a chain authorization on [eHerkenning.nl](https://www.eHerkenning.nl).

### **Horizontal and vertical authorization required**

The chain authorisation consists of a horizontal and vertical authorisation. Your organisation must register as an authorised representative (also called an intermediary) for the (recognised) sponsor. This is called horizontal authorisation. You do this once. You must then register an authorisation for each employee of your organisation who needs access to the Business Portal. This is called vertical authorisation. With a chain authorisation, you have control over who uses the authorisation.

## How do I know whether I am logging in with an authorisation via the IND or with a chain authorisation via eHerkenning?

Do you see the screen below when you log in to the Business Portal? Then you are logging in with an authorisation via the IND. As soon as you use a chain authorisation, you will no longer see this screen. From 4 November 2024 onwards, you will no longer be able to log in via this screen. A chain authorisation is then required to log in on behalf of another organisation.



The screenshot shows the login interface for the Business Portal. At the top, there is a navigation bar with the logo of the Immigration and Naturalisation Service (IND) and the text 'Immigratie en Naturalisatiedienst' and 'Immigratie, verblijf en veiligheid'. Below this is a dark blue bar with the word 'Contact' on the right. The main content area is titled 'Machtigingen' (Authorizations). Underneath, there are two login options: 'Inloggen namens mijn eigen organisatie' (Log in as my own organization) and 'Inloggen namens volmachtgever' (Log in as authorized representative). The first option has a text input field for 'KVK-nummer' (KVK number) with a blacked-out example and a purple 'Inloggen' button. The second option has a text input field for 'KVK-nummer van volmachtgever' (KVK number of authorized representative) and a purple 'Inloggen' button. At the bottom of the page, there is a footer with links for 'Disclaimer', 'Privacy', 'Cookies', 'Toegankelijkheid', 'Sitemap', 'Over IND', 'Contact', and 'Pers en Media', along with social media icons for Twitter and Facebook.

## Dental specialist/employee

The umbrella term dental/dental employee refers to anyone who works in dentistry. This can be a dentist, but also a dental hygienist, dental technician, or dental assistant. Their specific role and tasks vary and depend on their level of education and expertise. In order to assess the application, the IND wants to know exactly what the dental employee will be doing. And whether it is a profession for which a BIG registration is required. The highly skilled migrant must be registered in the BIG register in order to be able to work as a dentist, for example. This is also required if he or she is going to work under supervision (conditional registration). No BIG registration is required if the dental professional is not going to work as a dentist, but as a dental assistant. If you clearly indicate which specific profession the highly skilled migrant is going to practice, your application will proceed more smoothly.

## Cooperating Service closed a couple of mornings

The Cooperating Service is closed for a couple of mornings.

- Tuesday 26 November between 09.00 and 13.00.
- Tuesday 17 December between 09.00 and 13.00.



Waiting times can be longer than usual because of this. Please call the next day or later in the week. Thank you for your understanding.