## Annual report 2022

| Regular residency |  |  |  |
| :--- | ---: | ---: | ---: |
| Family ${ }^{1}$ | 2022 | 2021 | 2020 |
| Applications | 45,300 | 37,790 | 29,320 |
| Decisions | 44,930 | 35,790 | 29,040 |
| Applications granted | $89 \%$ | $86 \%$ | $86 \%$ |
| Knowledge \& Talent | 2022 | 2021 | 2020 |
| Applications | 33,030 | 22,840 | 13,710 |
| Decisions | 33,080 | 21,580 | 13,760 |
| Applications granted | $94 \%$ | $94 \%$ | $91 \%$ |
| Students | 2022 | 2021 | 2020 |
| Applications | 22,220 | 20,560 | 12,310 |
| Decisions | 22,320 | 20,600 | 12,640 |
| Applications granted | $98 \%$ | $99 \%$ | $96 \%$ |
| Labour migrants | 2022 | 2021 | 2020 |
| Applications | 4,490 | 3,300 | 2,480 |
| Decisions | 3,910 | 2,810 | 2,600 |
| Applications granted | $64 \%$ | $72 \%$ | $70 \%$ |
| Extension of validity (asylum and regular residence permits) | 2022 | 2021 | 2020 |
| Applications | 78,650 | 75,430 | 101,690 |
| Decisions | 79,230 | 83,720 | 87,340 |
| Applications granted | $96 \%$ | $95 \%$ | $95 \%$ |
| Withdrawals (residency and regular residence permit) | 2022 | 2021 | 2020 |
| Procedures | 44,320 | 34,980 | 35,840 |
| Decisions | 38,450 | 32,360 | 36,110 |
| Withdrawals | $27 \%$ | $33 \%$ | $39 \%$ |
| Objection regular |  |  |  |
| (incl. objection family reunification and short-stay visa) | 2022 | 2021 | 2020 |
| Procedures | 23,860 | 15,310 | 15,840 |
| Decisions | 16,750 | 13,460 | 22,130 |
| Declared valid | $37 \%$ | $29 \%$ | $17 \%$ |
| Permanent regular residency | 2022 | 2021 | 2020 |
| Applications | 13,530 | 12,460 | 26,420 |
| Decisions | 13,220 | 11,230 | 8,270 |
| Applications granted | $79 \%$ | $79 \%$ | $77 \%$ |
| Change, replacement and loss of residence documents | 2022 | 2021 | 2020 |
| Applications | 34,540 | 47,070 | 26,420 |
| Decisions | 34,090 | 46,460 | 27,450 |
| Applications granted | $97 \%$ | $98 \%$ | $96 \%$ |
| ' Excl. asylum family reunification with an unaccompanied minor (AMv) under 8 ECHR (included in Asylum) |  |  |  |
|  |  |  |  |

Top 3 nationalities applications granted
Familiy

1. Indian
2. Turkish
3. Russian

Knowledge \& Talent

1. Indian
2. Turkish
3. Russian

Students

1. Chinese
2. American
3. Indian

Arbeidsmigranten

1. American
2. Chinese
3. Indian

| Asylum |  |  |  |
| :--- | ---: | ---: | ---: |
| Dublin procedure | $\mathbf{2 0 2 2}$ | 2021 | 2020 |
| Applications | 5,860 | 4,040 | 3,520 |
| Decisions | 2,880 | 2,880 | 4,410 |
| Applications granted | $0 \%$ | $0 \%$ | $0 \%$ |
| Safe-country procedure | $\mathbf{2 0 2 2}$ | 2021 | 2020 |
| Applications | 1,000 | 1,080 | 1,580 |
| Decisions | 1,030 | 1,180 | 1,660 |
| Applications granted | $0 \%$ | $0 \%$ | $0 \%$ |
| General procedure | 2022 | 2021 | 2020 |
| Applications | 36,340 | 26,360 | 14,180 |
| Decisions | 23,890 | 22,140 | 16,210 |
| Applications granted | $78 \%$ | $66 \%$ | $63 \%$ |
| Asylum family reunification | 2022 | 2021 | 2020 |
| Applications provisional residence permit asylum family reunification | 20,390 | 13,980 | 9,300 |
| Decisions | 10,880 | 12,780 | 5,970 |
| Applications granted | $88 \%$ | $81 \%$ | $70 \%$ |
| Entries of reuniting family members 2 | 10,930 | 10,120 | 3,860 |
| Asylum family reunification 8 ECHR with AMV | 2022 | 2021 | 2020 |
| Applications | 7,870 | 4,900 | 3,400 |
| Decisions | 3,930 | 3,790 | 3,420 |
| Applications granted | $62 \%$ | $44 \%$ | $33 \%$ |

${ }^{2}$ This concerns the number of persons who came to the Netherlands in the context of asylum family reunification.
Naturalisation

| Naturalisation | $\mathbf{2 0 2 2}$ | 2021 | 2020 |
| :--- | ---: | ---: | ---: |
| Applications | 45,090 | 59,680 | 43,660 |
| Decisions ${ }^{3}$ | 51,480 | 55,930 | 50,870 |
| Applications granted | $97 \%$ | $98 \%$ | $97 \%$ |
| 3 of whom 3,030 people with a RANOV permit in 2022 |  |  |  |
| Legal Affairs |  |  |  |
| Legal proceedings concerning residency | 2022 | 2021 | 2020 |
| Number of incoming admissible legal proceedings | 36,710 | 33,880 | 41,150 |
| Number of concluded legal proceedings <br> Percentage of upheld asylum decisions <br> Percentage of upheld regular decisions | 34,180 | 34,780 | 39,880 |
| Other legal proceedings | $83 \%$ | $86 \%$ | $91 \%$ |
| (regarding detention and naturalisation among other things) | 2022 | 2021 | 2020 |
| Number of incoming legal proceedings | 11,900 | 12,330 | 10,970 |
| Number of concluded legal proceedings | 11,740 | 12,420 | 10,880 |
| Percentage of appeals to a higher court |  |  |  |
| by IND after successful appeal | 2022 | 2021 | 2020 |
| Appeals to higher court Regular | $17 \%$ | $23 \%$ | $28 \%$ |
| Appeals to higher court Asylum | $8 \%$ | $8 \%$ | $11 \%$ |

Top 3 nationalities
Dublin procedure

1. Syrian
2. Algerian
3. Moroccan

Safe-country procedure

1. Moroccan
2. Syrian
3. Georgian

General procedure

1. Syrian
2. Afghan
3. Turkish

Asylum family reunification

1. Syrian
2. Turkish
3. Eritrean

Family reunification 8 ECHR

1. Syrian
2. Eritrean
3. Iraqi

Naturalisation

1. Syrian
2. Eritrean
3. Indian

| Service provision |  |  |  |
| :--- | ---: | ---: | ---: |
| Telephone | 2022 | 2021 | 2020 |
| Total number of calls handled | 497,820 | 461,470 | 448,670 |
| Cooperating immigration services hotline |  |  |  |
| Total number of calls handled | 2022 | 2021 | 2020 |
| Documents | 122,710 | 147,070 | 142,380 |
| Temporary regular residence permits |  |  |  |
| Permanent regular residence permits | 2022 | 2021 | 2020 |
| Temporary asylum residence permits | 182,950 | 138,600 | 125,830 |
| Permanent asylum residence permits | 16,540 | 26,620 | 10,510 |
| W-document | 41,680 | 35,840 | 25,850 |
| W2-document | 15,480 | 22,680 | 23,160 |
| EU/EEA citizen residence document | 40,610 | 28,690 | 30,770 |
| Family member of EU/EEA citizen residence document | 860 | 850 | 1,020 |
| Long-term resident residence document | 6,800 | 5,210 | 5,630 |
| EU/EER type, withdrawal agreement temporary ${ }^{4}$ | 9,060 | 8,000 | 5,370 |
| EU/EER type, withdrawal agreement permanent ${ }^{4}$ | 15,020 | 10,560 | 9,030 |
| 'Frontier worker' document pursuant to withdrawal agreement 5 | 8,900 | 16,160 |  |
| O-documents | 1,050 | 5,210 | 17,400 |

${ }^{4}$ This concerns temporary residence documents and permanent residence documents (sustainable residency) pursuant to the withdrawal agreement. This application can be submitted by UK nationals or family members of UK nationals who have been staying in the Netherlands shorter than 5 years or 5 years and longer respectively.
${ }^{5}$ British frontier workers are eligible for this document if they were working in the Netherlands as a frontier worker before 1 January 2021 and want to continue these activities as a frontier worker in the Netherlands after 31 December 2020.

| Customer contacts IND desks | 2022 | 2021 | 2020 |
| :--- | ---: | ---: | ---: |
| IND desk (incl. biometrics, document issuance, desk appointments) $^{6}$ | 446,930 | 346,330 | 270,540 |
| Total delivered documents $^{7}$ | - | 33,120 | 38,280 |
| Total issued stickers Ukraine | 67,900 | - | - |
| Total | 514,830 | 380,210 | 318,820 |

${ }^{6}$ These statistics do not include the activities of the expat centres. Customer contacts for taking DNA samples and the info desk virtually came to a standstill in 2020 as a result of the Corona measures.
${ }^{7}$ The documents are Brexit and non-risk cohabitation.

| IND Caribbean Netherlands | $\mathbf{2 0 2 2}$ | $\mathbf{2 0 2 1}$ | $\mathbf{2 0 2 0}$ |
| :--- | ---: | ---: | ---: |
| Applications and requests | 7,540 | 6,310 | 4,640 |
| Processed | 6,480 | 5,070 | 5,170 |
| Default notices and complaints |  |  |  |
| Default notices | 2022 | 2021 | 2020 |
| Number received | 19,830 | 4,390 | 8,420 |
| Processed on time | $27 \%$ | $32 \%$ | $20 \%$ |
| Complaints |  |  |  |
| Number received | 2022 | 2021 | 2020 |
| Processed on time | 4,450 | 3,080 | 2,900 |

## Staffing 2022

At the end of 2022 the number of officers employed was 4,558 FTEs The total number of external employees was 835 FTEs as of $31 / 12 / 2022$ The total staff increased by 426 FTEs in 2022.

