



Business Newsletter

Edition 25 March 2025

In this edition

Reporting changes as recognized sponsor

Digital application form for recognition delayed

ADV or ATV allowance not count for salary criterion for highly skilled migrants

IND stops sending a letter after every report/notification sent to us

IND service point Nijmegen temporarily halts services until autumn 2025

IND's fax messaging is coming to an end

What will you notice about the fax phase out?

Reporting changes as recognized sponsor

If you report a change in your company's business address to the Chamber of Commerce (KVK), this change is not automatically reported the IND. You must inform us of the change of address yourself within four weeks using the [Reporting Form](#) for Changes concerning Approved Sponsor (form 7088). If the administrative address of the company also changes, you must inform us of this change within two weeks using the notification form as well.

Furthermore, we ask you to make sure to fill in the notification form completely. Unfortunately, this does not always happen. For example, the date of the change is regularly missing. We then have to contact you again to get all the data complete. And that costs you and the IND extra work and time.

Digital application form for recognition delayed

In the [Business Newsletter of 19 December 2024](#), we announced that the application for recognition as sponsor could also be done digitally as of the first quarter of 2025. However, introduction of the digital application via IND's Portal for Business has been delayed. Going live in the first quarter of 2025 will therefore not be possible. As soon as the digital application option is ready for use, we will let you know via this newsletter and on <https://ind.nl>.

ADV or ATV allowance not count for salary criterion for highly skilled migrants

When calculating the salary of highly skilled migrants, ADV or ATV compensation does not count as part of the salary for the salary criterion. This is because the salary that counts towards the salary criterion must be based on the usual working hours per week. This is the working hours per week as laid down in the collective labour agreement for the job in question. This prevents highly skilled migrants from having to work more hours than the standard working hours per week. Moreover, ADV or ATV compensation is not a direct payment for labour. It is compensation for leave not taken.

IND stops sending a letter after every report/notification sent to us

The IND receives many notifications from recognised sponsors. When you deregister as a recognised sponsor, the IND always sends you a confirmation of the end of your sponsorship. For other notifications, we often sent you a response to your report after some time.

Because this is a lot of work, we have changed our way of working. From now on, we will only send you a response to reports if the report has consequences for the applicant's right of residence.

This is now also stated in the confirmation of receipt you receive after a notification. The new procedure takes effect immediately for all reports we have received. It therefore also applies if you have previously received a confirmation of receipt that does not include this procedure.

IND service point Nijmegen temporarily halts services until autumn 2025

Thursday 20 March 2025 was the last day people could make appointments at the IND service point in Nijmegen. From 21 March 2025, applicants can collect their residence document at the IND service point 's-Hertogenbosch.

Did the applicant receive a letter earlier that the residence document is in Nijmegen? And has the document not yet been collected? Another letter will follow after 20 March. In this letter we refer to the IND office in 's-Hertogenbosch to collect the residence document.

IND's fax messaging is coming to an end

The IND is definitively putting a stop to using fax for incoming and outgoing messages as of 1 April 2025.

Switching off our fax machines will not happen overnight. From 10 March 2025, this will be done in steps. This change fits within the IND's digitalisation strategy. We want to modernise our services and improve them step by step. And make the message exchange as user-friendly and efficient as possible. Switching off the fax is only one of the steps in this digitalisation strategy.

What will you notice about the fax phase out?

- There will no longer be fax numbers in our correspondence
- There are no longer any fax numbers on our website

Our contact page tells you [how to send your documents to the IND](#).

Please use our digital portals

You can submit your documents via the following digital portals:

- Solicitor Portal (currently only for asylum procedures)
- Business portal
- My IND

These portals are the most efficient way to communicate with the IND. The portals also provide a secure environment for sharing information.

Are you temporarily unable to use our digital portals?

Then Secure Emailing via Zivver is a good alternative. You can read how this works on our [Mailing securely with Zivver page](#).

Official notices can be temporarily emailed securely via Zivver

These are official notices that you cannot send via the digital portals. These include notices of objection and notices of default. Read how to securely mail [notices of objection](#) and [notices of default](#) on our website.