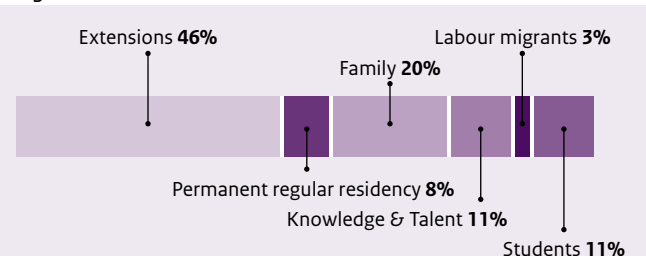




## The IND in 2024 (January - December)

### Regular decisions



#### FAMILY

**38,400**  
Decisions  
**88%**  
Applications granted

*Daling Lov 2023*

#### KNOWLEDGE & TALENT

**22,370**  
Decisions  
**87%**  
Applications granted

*Daling Lov 2023*

#### STUDENTS

**22,240**  
Decisions  
**99%**  
Applications granted

*Daling Lov 2023*

#### LABOUR MIGRANTS

**6,590**  
Decisions  
**68%**  
Applications granted

*Stjng Lov 2023*

#### EXTENSIONS (ASYLUM AND REGULAR)

**90,100**  
Decisions  
**96%**  
Applications granted

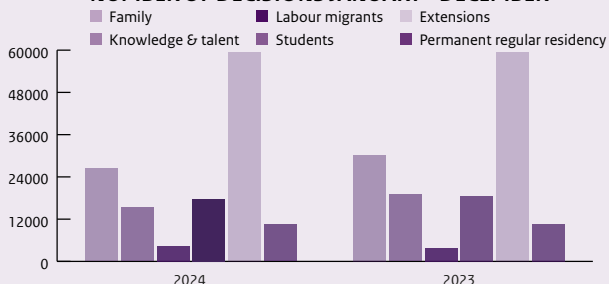
*Daling Lov 2023*

#### PERMANENT REGULAR RESIDENCY

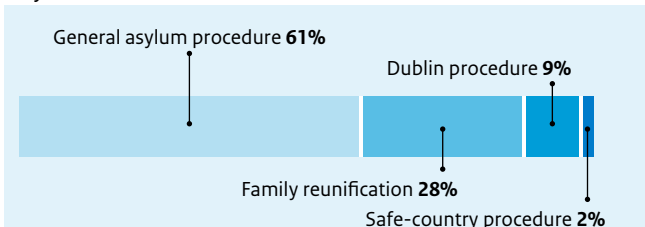
**15,970**  
Decisions  
**85%**  
Applications granted

*Daling Lov 2023*

NUMBER OF DECISIONS JANUARY - DECEMBER



### Asylum decisions



#### GENERAL ASYLUM PROCEDURE

**33,160**  
Decisions  
**58%**  
Applications granted

*Stjng Lov 2023*

#### FAMILY REUNIFICATION

**15,160**  
Decisions  
**86%**  
Applications granted

*Stjng Lov 2023*

#### DUBLIN PROCEDURE

**5,110**  
Decisions

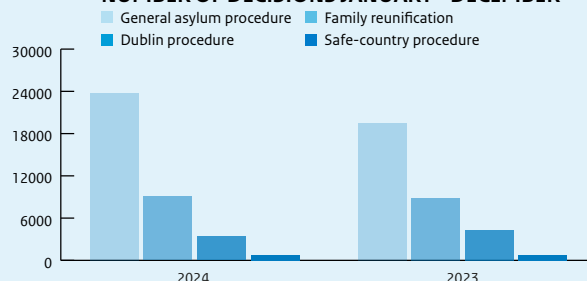
*Daling Lov 2023*

#### SAFE-COUNTRY PROCEDURE

**1,230**  
Decisions

*Stjng Lov 2023*

NUMBER OF DECISIONS JANUARY - DECEMBER



### Service provision

#### CUSTOMER CONTACT PHONE CALLS

**495,700**  
Total number of calls handled

#### COMPLAINTS

**3,920**  
Received  
**83%** Processed on time

#### CUSTOMER CONTACT DESK

**576,640**  
Total number of visits

#### DOCUMENTS

**334,970**  
Documents issued

### Naturalisation

#### NATURALISATION REQUESTS

**55,640**  
Decisions  
**98%**  
Applications granted

*Stjng Lov 2023*

### Legal affairs

#### LEGAL PROCEEDINGS ABOUT RESIDENCY

**67,650**  
procedures  
**99%** Present at court hearing

Upheld decisions  
**87%** asylum  
**86%** regular