

Date 19 May 2020
Subject Expanding video interviews (asylum interviews via video-conferencing)

Geachte Sir, Madam,

On 24 April 2020, I sent you a letter about asylum interviews during the coronavirus crisis. This letter advised that the IND is going to carry out asylum interviews via video-conferencing. These are interviews where everyone participates in the conversation by computer from a different location. This is called video interviewing or a video interview. In this letter you can read more about video interviewing.

The IND will invite more asylum seekers to a video interview

The letter of 24 April advised that the IND would first start video interviewing a small group. This group consists of asylum seekers from Syria, Yemen and Turkey. We are now going to invite more asylum seekers, because the experience with these interviews has been positive.

This means that you may receive an invitation for a video interview if:

- your General Asylum Procedure has not yet started;
- you have been told earlier that you are in the Extended Asylum Procedure. This means that the IND will take longer to decide on your application.

You will receive additional information in the invitation

Have you received an invitation for a video interview? Then you can read more about the modified procedure during the coronavirus crisis in the invitation. You can also find out how to prepare for the interview. You will prepare together with your lawyer, also via video-conferencing. You can also contact the Dutch Council for Refugees (*VluchtelingenWerk Nederland*) if you have questions about video interviewing.

Not everyone will have a video interview

A video interview is not yet suitable for everyone. For example, you will not receive an invitation if you:

- suffer from physical or mental complaints as a result of which a video interview is not possible;
- are under the age of 18 and are without immediate family members in the Netherlands. The IND refers to you as an unaccompanied minor (*alleenstaande minderjarige vreemdelingen* or amv).

Make sure you can be contacted

If it is your turn, we will send an invitation letter to the COA location where you are registered. You can check for yourself whether an invitation from the IND has arrived at your address at the COA. Check this in MyCOA (www.mycoa.nl/post) or via the mailing lists at the reception. It is important that the IND can contact you. Therefore, check regularly if post is waiting for you at the COA reception.

Do you have any questions?

For more information about the coronavirus, please visit ind.nl/coronavirus. For other questions, please call the information line: 088 04 30430.

With kind regards,
A.N. Molleman
Asylum and Protection Department

More information is available from:
www.ind.nl
www.rvr.org
www.vluchtelingenwerk.nl